21 September 2021

Geelong Ostomy Inc.
ABN 69 105 564 718. Reg A0015954Z
6 Lewalan Street, Grovedale 3216
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www.geelongostomy.com.au

Dear Member

We hope you are all keeping well during these uncertain times. We would like to take this opportunity to thank you for your flexibility while we have adjusted our business processes to protect the health and safety of our volunteers, staff and members.

We would like to communicate a few critical logistical and health and safety matters:

- If you are not already vaccinated against COVID, please consider doing so and/or having a discussion with your GP about the risks/benefits of vaccination
- At this stage, we are unsure when we can re-open to members. We are continuously monitoring the health and safety advice
- While we remain closed to members, the quickest way to get in touch with us or submit orders is via the website www.geelongostomy.com.au.
- As was the case in September, all October orders will have to be dispatched via mail.
 We will debit your member account \$14. We would appreciate prompt payment.
 Payment can be made via the pay anyone function on internet banking or in person at any Bendigo Bank branch. We will not accept credit card payment over the phone.

Our banking details are:

Account Name: Geelong Ostomy Inc

BSB #: 633 000 Account #: 102191087 Bank: Bendigo Bank

Reference: Member name and what the payment relates to

Stay safe, and we look forward returning to COVID normal as soon as possible.

Yours Sincerely

Bob May Jacinta Thomas

President Administrator