



Geelong Ostomy Inc.  
ABN 69 105 564 718. Reg A0015954Z  
6 Lewalan Street, Grovedale 3216  
(P.O. Box 1069, Grovedale 3216)  
Ph: 03 5243 3664 Fax: 03 5201 0844  
[www.geelongostomy.com.au](http://www.geelongostomy.com.au)

6 December 2021

Dear Member

We hope you are all enjoying getting back to life as we previously knew it, before the pandemic. The team at Geelong Ostomy are very grateful for the flexibility members have afforded us as we have worked hard during very difficult times to supply ostomy products to members. I would like to acknowledge the dedication and hard work of our small team of volunteers. They have consistently stepped up and gone above and beyond the call of duty for almost two years. Thankyou volunteers.

We would like to communicate a number of important matters to members:

- The closing date for January 2022 orders is Wednesday 15<sup>th</sup> December. Late orders will not be accepted. Geelong Ostomy will be closed to the public during the Christmas/New Year period. We will shortly post these dates on the website
- We are now open to the public. Please sign in using the Services Victoria Ap or manually via our sign in log. Only double vaccinated persons can enter the premises
- We are actively looking to recruit more fully vaccinated volunteers; young, old, young at heart or anywhere in between! We would love to hear from you no matter how big or small a commitment you are willing to make. We are flexible and will work around any special needs you may have. Tasks that we need help with are:
  - Customer service - answering phones and serving members at the front counter
  - Store person work – unpacking boxes and transferring stock to shelves
  - Bookkeeping – processing member receipts into our member management system
- Due to increased Australia Post costs, from 1 January 2022, the monthly postal fee will increase to \$15 per month. Please ensure you keep your postal balance up to date
- In August, we welcomed Lee-Anne Galloway to the team. Lee-Anne is our Support Services Officer and undertakes duties related to processing, ordering and packing member supplies

- Sadly, Emily Broad has recently chosen to step away from her role at Geelong Ostomy. We thank Emily for the contribution she has made and wish her all the very best in her future endeavours.

We remind members to contact their Stomal Therapy Nurse if they have any particular concerns related to their stoma. Our staff and volunteers are not trained medical professionals and it is not our role to give medical advice.

Enjoy the warmer weather and the promise of more normal festive celebrations with family and friends.

Yours Sincerely

Bob May  
President

Jacinta Thomas  
Administrator